

DKSH Corporate Shared Services Center Sdn Bhd (CSSC)

Specialist, Technical Systems (Windows)

Department: IT Infrastructure

Location: Technology Park Malaysia, Bukit Jalil

Available positions: 1 (permanent)

Responsibilities:

- To commission and maintain the operating environment of all Windows (Servers & PCs) and VMWare-based systems, including global applications and DKSH Malaysia application.
- To perform day-to-day operations, administration, tuning and capacity management of Windows/VMWare systems to ensure good performance.
- To resolve Windows/VMWare system and issues, and timely escalation of complex issues according to service level objectives.
- To develop and maintain procedures for administration and monitoring of all Windows/VMWare-based systems.
- To participate in the evaluation, implementation and maintenance of complementary tools & solutions to strengthen Windows/VMWare-based system performances and efficiency.
- To develop and maintain Disaster Recovery procedures for identified critical systems.
- To adhere to established best practices, procedures and guidelines, and compliance to audit and industry standards (CSV, ICS, etc)
- To develop and maintain best practices, procedures and guidelines related to Windows/VMWare environment.
- To assist Technical Systems & Operations Manager to ensure good support from Windows/VMWare vendors.
- To provide advice to DKSH peers group-wide.

Job requirement:

- Bachelor degree in Computer Science or Information Technology.
- Working experience 2-3 years within the Windows server environment.
- Possess strong troubleshooting experience and knowledge in Windows Server.
- Possess strong knowledge and administration experience in Windows Server 2008/2012.
- Intermediate knowledge in VMWare is required.
- Possess good communications verbally and written in English.
- Good analytical and problem solving skills.
- Basic knowledge in Business Continuity Plan (BCP).
- Experience and knowledge in the following areas are desired: Linux Operating System, VMWare Advanced, Citrix, performance tuning, capacity planning and server clustering, and documentation skills.
- Applicants must be willing to work in Technology Park Malaysia, Bukit Jalil.

Interested? Please email application to cssc.recruitment@dksh.com