

## **DKSH Corporate Shared Services Center Sdn Bhd (CSSC)**

### **SAP Technical Specialist - ABAP**

**Department:** SAP Support & Delivery

**Location:** Technology Park Malaysia, Bukit Jalil

**Available positions:** 1 (permanent)

### **Responsibilities:**

#### **Service & Delivery Management**

- Main responsibility to handle change request with the ability to analyze functional / technical specification, business processes and then enhance current programming in order to meet the user requirements.
- Ensure adherence of deliverables within Global Template
- Effectively uses knowledge of SAP and SAP ABAP; understand industry technical knowhow and best practices to use as a reference for business process enhancement that is able to provide the right solution to users

#### **Service & Delivery Execution**

- Investigate issues and provide resolution
- Provide services in assisting users to better utilize the SAP system
- Provide solutions / technical enhancement to better utilize current system in meeting users' requirements and change requests
- Contribute continuous improvement of Global Template
- Provide solution and deliver services of high professional level, with quality and meet customer's expectation

#### **Compliance**

- Ensure professional change control on technical programming and enhancements in compliance to defined policies and procedures
- Ensure alignment to Global Template requirements

#### **Team Player & Responsive**

- Be able to work together with other members and responsive to users' requests in order to deliver good solutions on time

#### **Requirement**

- Bachelor or Diploma in Information and Communication Technology or related fields,
- At least 2 years relevant SAP experience.
- Hands on experience in Project implementation and ABAP programming, end users business processes and Technical subjects, with at least 2 end to end project full cycle.
- Has held Project Team Member roles in SAP Implementation and rollout projects
- Able to communicate effectively with all level of staff, vendor/suppliers, orally and/or in writing both in English. Bahasa Malaysia/ Mandarin / Thai would be an added advantage.
- Analytical, responsible, innovative and able to work under minimum supervision.
- Team player –create strong morale and spirit in his/ her team, shares and win s and success, creates a feeling of belonging in the team.

- Knowledge in the following are required :
  - ABAP Dynpro Programming
  - WebDynpro ABAP/Java
  - ABAP Report & Interface
  - ABAP Data Dictionary
  - BAdI
  - User-Exit
  - SAP Enhancement Framework
  - SAP Smartforms and SAPscript
  - ABAP RFC/BAPI